PERKINS LOAN EXIT INTERVIEW INSTRUCTIONS

During your enrollment at DelVal, you received a federal Perkins loan. Federal regulations require that you complete separate exit counseling for your Perkins loan. **Even if you plan to continue your education at another institution, you are still required to complete Perkins exit counseling.** To fulfill the requirement, you may complete an online exit interview through the Heartland ECSI website.

- Go to [https://heartland.ecsi.net/](https://heartland.ecsi.net/).
- If you have not already set up a profile with ECSI:
  - Click on the red Register Now link at the bottom of the home page.
  - Create your user name and password.
  - Set up your profile.
  - To connect your profile to your Perkins loan account, enter your Heartland Key, which is your encrypted account number. The Heartland Key was included in an introductory letter that was sent to you by ECSI on May 11, 2017. If you cannot locate the letter, please call ECSI customer service at 1.888.549.3274 and ask them to email your Heartland Key.
  - Click on Connect.
  - After you have set up your profile and linked it to your Perkins loan account, you will need to sign back in to ECSI with the user name and password that you created.
- If you already set up your ECSI profile, click on the Sign In or Register link in the top right corner and sign in.
- After you sign in to the ECSI borrower website:
  - Select Student Loans & Receivables if more than one account is listed. (Tax Statements may also be listed as an option, if there are any 1098-T forms on file with ECSI.)
  - Click on the gray View Account button.
  - Go to the Documents tab.
  - Click on the green Review & Sign link on the right to begin the exit interview.
- It may take 20 to 30 minutes to complete the exit interview.

If you have any questions, call ECSI customer service at 1.888.549.3274 or Bonnie Labowsky at 215.489.4525.

May 2017