

## **HBO GO and MAX GO- Student FAQs**

### **What is HBO GO and MAX GO access and how does it benefit students?**

Having access to HBO GO and MAX GO will allow you to watch shows and movies in the residence halls at no additional cost. This service is available to all resident students.

### **Who has access to the service?**

Students and staff who live on campus have been granted access to watch HBO GO and MAX GO. You have to live on campus to be registered for access.

### **How do I access HBO GO and MAX GO?**

- Visit [hbogo.com](http://hbogo.com)
- Click “Sign In” in the top right corner.
- Go to “Select Your Provider” and scroll down until you see Delaware Valley University.  
*Please note that colleges and universities are listed at the very bottom of the list separately. Scroll all the way to the bottom until you see the list of schools.*
- Select Delaware Valley University.
- Click “Login to HBO GO”
- Log in with your normal DelVal email username and password.

### **Who should I contact for Help with HBO GO and MAX GO?**

- If you have trouble signing into the new service, you can contact [support@myresnet.com](mailto:support@myresnet.com) or 855.371.5066.

### **Is there a cost for the service?**

There is no cost to students. The service is an added benefit to living on campus.

### **Can I watch HBO GO and MAX GO from off campus?**

You will be able to access the service from off campus if you are a resident student. Simply login like you normally would to access your subscription.

### **Can I watch HBO GO and MAX GO during holiday breaks?**

The service will be available for students to access over holiday breaks from home as long as they are resident students.

### **Will I have access in the summer?**

Currently, the service is not available over summer breaks. During the summer, the subscription lists are updated for the coming year.

### **Will I have access after I graduate?**

The service is for current resident students only.

