

PERKINS LOAN SERVICER INFORMATION

Heartland ECSI (“ECSI”) will service your Perkins loan on behalf of DelVal. ECSI will send communications during your grace period and will send bills and process your payments when your Perkins loan goes into repayment. The ECSI customer service department will assist you if you have questions.



- View the details of your Perkins loan, or make an online payment before or after your loan enters repayment, by setting up a secure profile on the ECSI website at <https://heartland.ecsi.net>. You will need your Heartland Key, which is included on all correspondence from ECSI.
- If you have questions, call ECSI customer service at 888.549.3274. Hours are 7:30 AM to 8:00 PM EST, Monday through Friday.
- To mail a check payment before or after your loan enters repayment, make the check payable to Delaware Valley University, reference your Heartland Key on the check, and mail it to:

Delaware Valley University
c/o ECSI
PO Box 718
Wexford, PA 15090-0718

- To mail a deferment application or other documentation to ECSI, send it to:

Delaware Valley University
c/o ECSI
PO Box 1278
Wexford, PA 15090-1278