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Five Ways to Protect Your Computer...And Your Identity!
1. Use reputable anti-virus software...read more.

Marian Schad Attends TLC Conference
Marian Schad, Cataloging Librarian, attended the Library Solution Annual (LSA) users’ conference in late September. Organized by The Library Corporation (TLC), the event was held at the Gaylord National Hotel and Convention Center in National Harbor, Maryland....read more.
CIO Message

The start of the semester brought a few new changes for Technology and Library Services, and a few changes on anticipated projects. The proposed blue-light emergency phone installation on campus has been postponed slightly as we look at additional funding and new locations to select. TLS and Campus Security are working out the details together and should have something underway in the spring.

The campus portal continues to grow in staff and student use, and a number of training sessions to engage new users have been offered this semester with more sessions to come.

Internet bandwidth has been increased this semester for student use, and we anticipate providing another increase at some point in the spring. As iTunes, video applications for academic work, and newer technologies arrive mainstream, TLS plans to proactively monitor response times and augment bandwidth accordingly. We are also selectively upgrading and expanding wireless access for students as the budget permits, and are considering the purchase of some Apple Macs for a new public lab site.

As always, the newly revised TLS web pages will provide additional detail on many projects, including a new customer service initiative. Did a TLS staff member or team provide work or service of exceptional quality? Please recognize any deserving individuals by submitting an online TLS Staff Recognition Form.

Please refer to the web pages and call HELP (x4357) with any questions or reported problems.

William A. Brichta
Vice President for Technology and CIO
November 16, 2009
Technology Expo and Symposium

DelVal hosted its first annual Technology Expo on September 22nd. The all-day event showcased the latest in technology for teaching, research, and management. More than 50 technology vendors participated, including the likes of 3M Projection, Apple, Blackboard, Canon, Cisco, and Dell. The vendors were quite pleased with the contacts they made at the show, and lots of representatives from other colleges and universities in the region were also on hand to participate. Many thanks to the generous sponsors who helped cover the costs of the expo:

- Platinum Sponsors — AMX and KBZ Communications, Inc.
- Gold Sponsors — Timecruiser Computing Corporation, IntegraONE, and Total Video Products
- Silver Sponsors — Vistacom, Life Size Communications, Vbrick, and Learning Objects

Several DelVal instructors encouraged their students to attend the expo and used the event as an opportunity for growth and education. In addition to the exhibitors, more than a dozen presentation sessions focused on topics ranging from Internet2 and Digital Signage to Solar Energy Solutions.

What forms of technology would you like to see next year? Please send me your suggestions and recommendations. I look forward to seeing you at the second annual Technology Expo in the fall!

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Another Inside Look at Inside DelVal

TLS re-launched Inside DelVal on August 31st to coincide with the first day of classes. Remember that the portal offers one centralized place to obtain announcements, news, events, documents, forms and other important information pertaining to DelVal. The portal provides links to many useful resources, including dining services, transportation options, schedules, and local area information as well as direct links to websites like the DelVal RamPages, college website, athletics, library, JobLink, and Mercury Commerce. The portal also provides a space that allows users to connect and interact online with others in public forums, clubs, committees, and other campus communities.

**Students** are able to:
- register and pay for courses
- view grades and transcripts
- pay bills or make payments
- obtain course materials

**Faculty** may:
- view rosters
- enter grades
- organize and post course materials

**Staff** can:
- access forms
- find budget information
- access benefit information
- use campus bookmarks and tools

Perhaps best of all, the portal provides single sign-on access to WebAdvisor (registration functions), Blackboard (course materials) and NelNet (billing/payments), so users no longer need to remember different passwords for all three applications.

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Assistant Director of Educational Technology  
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**Chip Scally Earns Cisco Certifications**

Congratulations are in order for Chip Scally, DelVal’s Network Administrator. Chip recently attended a week-long Cisco training seminar in the Poconos. After many arduous classes and lots of late-night study sessions, he returned with three official Cisco Certifications in IP Networking (CCNET), Routing and Switching (CCNA), and Design (CCDA). Way to go, Chip!

**Library Videos: The Chronicles of Krauskopf**

Last summer the library jumped into the world of YouTube and made three short “Chronicles of Krauskopf,” highlighting the history of the college and various library services available to students. The films were shot by Media and Communications major Larry Goodwin and can be viewed from the library’s website. [Click here to view the videos!](#)

**Five Ways to Protect Your Computer...And Your Identity!**

1. Use reputable anti-virus software. [Click here](#) to take advantage of DelVal’s free virus protection. (You must be on campus to connect.)
2. Update your system regularly.
3. Use anti-spyware software like A-Squared or Spybot.
4. Exercise caution when sharing your personal information. Always use secure sites.
5. Use common sense! If it seems like it’s too good to be true, it probably is. Don’t be afraid to ask questions. Visit the Help Desk in Feldman (Room 1).

*[Return to Newsletter]*
Marian Schad Attends TLC Conference

Marian Schad, Cataloging Librarian, attended the Library Solution Annual (LSA) users’ conference in late September. Organized by The Library Corporation (TLC), the event was held at the Gaylord National Hotel and Convention Center in National Harbor, Maryland. Librarians from the United States, Singapore and New Zealand listened to presentations detailing TLC’s latest library software products. Guest speakers included Art Murray, CEO of Applied Knowledge Sciences, who spoke about the role of librarians in the new knowledge economy, and David Henderson, communications strategist and former CBS news correspondent, who discussed his thoughts on how libraries can build awareness of themselves in the digital era.

In addition to attending numerous informational seminars, Marian was able to meet many of TLC’s fine staff including Annette Harwood Murphy, co-founder and president of the company. TLC demonstrated its commitment to customer service by organizing many individual training sessions and informal gatherings with company technicians. TLC takes customer feedback very seriously and incorporates comments and ideas when developing software upgrades or new products. Marian was also able to meet with Cody Hartle, Krauskopf Library’s primary technical support person, to work on several minor issues that needed to be addressed.

This was the first TLC conference attended by one of the Krauskopf Library’s staff. Marian found the conference to be very informative, productive and fun. Chances are she will be attending next year’s conference, as she won a free registration!