**TLS Begins Work on new Feldman 001 Staff Offices and other Updates**
The New Year brought some new work in Feldman as room 001 begins the transformation to a renovated work area for half of the TLS staff in Feldman. When the room is completely … [read more].

**New at the Library**
The Krauskopf Library is pleased to announce the appointment of Sarah Penniman as Access Services Librarian. Sarah will be in charge of circulation and inter-library loan, … [read more].

You may have noticed the Library’s new website and new web address, [http://delval.edu/library](http://delval.edu/library). With our emphasis on electronic resources our site is our entryway … [read more].

**Blackboard has ARRIVED!**
Blackboard, the college’s new course management system, is now available! Every student and all faculty members have a Blackboard account available to them. To login, … [read more].

**Happy Birthday Dr. Krauskopf!**
On Sunday afternoon, January 21st, the DVC community celebrated the 150th anniversary of the birth of Rabbi Joseph Krauskopf, the founder and first president of Delaware Valley College. The gala affair was held in … [read more].

**Technology Services Portal being planned!**
Delaware Valley College is planning to implement a portal system which will provide students, faculty, staff, and administration with a single sign-on to a web page for … [read more].

**Identity Theft**
Identity theft is a serious crime. It occurs when your personal information is stolen and used without your knowledge … [read more].

**Midwinter Tea**
On Thursday, February 7th, the Friends of the Library will hold their annual midwinter tea and fundraiser in the APR from noon to 2:00. This year’s event will feature … [read more].
TLS Begins Work on new Feldman 001 Staff Offices and other Updates

The New Year brought some new work in Feldman as room 001 begins the transformation to a renovated work area for half of the TLS staff in Feldman. When the room is completely painted and carpeted, the Help-Desk function and client support personnel will be located in this area. It is hoped that the renovation work will be completed in March.

Additionally, the Help-Desk personnel that comprise Client Services will now be reporting to Jim Linden who has agreed to accept a new role as Director of Client Services. Brenda Lazarus, Dan Hunter, Chris Baker, Ed Wharton, Jason Palmer, and Todd Matthews will be located in the new space and report to Jim. As we expect to begin using a state of the art Pinnacle Work Order tracking system to log all problems and trends, it is anticipated that IT service levels and service delivery will increase across campus. As always, feel free to contact us with any feedback and potential new ideas that may help us better serve.

Last month also marked the official launch of Blackboard as our course management system replacing Angel and you can read more in an article further down.

In other news, we have completed work on an agreement with Dell to be our sole provider for standard desktop and laptop systems across the campus. This, in turn, will enable TLS to begin a regular desktop machine replacement schedule for all faculty and staff, which will result in greater reliability and more predictable timeframes for technology replacement. Dell will also provide a faculty/staff discount on personal system purchases. Access the Dell site at http://www.delluniversity.com/ for more detail.

Lastly, please remember to contact x4357 (Help) with any desktop, phone, printer, etc. issues as they arise. This is the most direct, and fastest, contact method for us to be of service.

William A. Brichta
Vice President for Technology and CIO
January 22, 2008
New at the Library

The Krauskopf Library is pleased to announce the appointment of Sarah Penniman as Access Services Librarian. Sarah will be in charge of circulation and inter-library loan, and will help out with reference and bibliographic instruction. She’s pleased to be a part of the Del Val community and hopes to glean lots of gardening tips from the ornamental horticulturalists!  Sarah was born in Reading and now lives in Lansdale with her husband Jake.  She enjoys reading, running, and orienteering.  She has a degree in Spanish from Dickinson College, a Master's in literature from American University, and a Master's in library and information science from Drexel University.

Sarah Penniman
Blackboard has ARRIVED!

Blackboard, the college’s new course management system, is now available! Every student and all faculty members have a Blackboard account available to them. To login, just point your browser http://delval.blackboard.com and enter your login credentials (which can be found on the new Blackboard site on DelVal’s website). Once inside, you’ll have a wealth of information available to you, such as the courses you have access to, system announcements, and direct access to the library, just to name a few.

However you use the system, I’m sure you’ll find it to be beneficial. Faculty can appreciate the intuitive, easy-to-use platform while students can enjoy having a centralized place to check homework assignments or retrieve class materials.

With implementation ahead of schedule, the initial response to Blackboard’s arrival has been overwhelmingly positive. The most recent training sessions were very successful. Close to 50 faculty members attended one of two 3-hour hands-on Blackboard Basics workshops. Seats for the first workshop filled within a day of announcing the training, which is rather incredible considering the faculty came in on their day off to learn more about the new system.

As the semester gets underway, there will be additional training sessions and information available. In the meantime, if you have any questions, or need assistance, please don’t hesitate to call (x. 2467), write (cynthia.renner@delval.edu) or stop by (Elson 115) any time!

Thanks,
Cindy Renner
Assistant Director of Educational Technology

Cindy Renner trains faculty members at a DVC Blackboard Workshop.
Happy Birthday Dr. Krauskopf!

On Sunday afternoon, January 21st, the DVC community celebrated the 150th anniversary of the birth of Rabbi Joseph Krauskopf, the founder and first president of Delaware Valley College. The gala affair was held in the Shapiro Wing of the Krauskopf Library, and among the attendees were several of Rabbi Krauskopf’s grandchildren and great-grandchildren who live in the Philadelphia area. The college’s new president, Dr. Joseph Brosnan, used the occasion to publically announce a major project for the library, a new entry way for the library which will be called the Sesquicentennial Door. The new entry way will be handicapped accessible, and over the door itself there will be a relief of Dr. Krauskopf created by Bucks County artist Charles Wells. It is expected that construction will begin in the summer and be finished by the start of classes in the fall.
Technology Services Portal being planned!

Delaware Valley College is planning to implement a portal system which will provide students, faculty, staff, and administration with a single sign-on to a web page for accessing email, WebAdvisor, and Blackboard. You will be able to personalize your page to see calendars, announcements, RSS feeds, news feeds from departments on campus, and many other things.

There are 3 portals being considered – Campus Cruiser, uPortal, and Datatel’s Active Campus Portal. All 3 portals are able to interface with the Datatel Colleague system, WebAdvisor, and Blackboard. Demonstrations of the 3 portals were held to allow college representatives to view available features and review implementation options and technical specifications. On December 11th, some members of the portal committee met with a student focus group to give the students a demo and see what features they are interested in seeing in a portal. Several schools using the different portals have been contacted to get feedback about their experiences with the portals. A decision on which portal will work best for the college will be made in the near future. Stay tuned for more information as it becomes available.
Identity Theft

Identity theft is a serious crime. It occurs when your personal information is stolen and used without your knowledge to commit fraud or other crimes. Identity theft can cost you time and money. It can destroy your credit and ruin your good name.

Deter identity thieves by safeguarding your information.

- Shred financial documents and paperwork with personal information before you discard them.
- Protect your Social Security number. Don’t carry your Social Security card in your wallet or write your Social Security number on a check. Give it out only if absolutely necessary or ask to use another identifier.
- Don’t give out personal information on the phone, through the mail, or over the Internet unless you know who you are dealing with.
- Never click on links sent in unsolicited emails; instead, type in a web address you know. Use firewalls, anti-spyware, and anti-virus software to protect your home computer; keep them up-to-date. Visit OnGuardOnline.gov for more information.
- Don’t use an obvious password like your birth date, your mother’s maiden name, or the last four digits of your Social Security number.
- Keep your personal information in a secure place at home, especially if you have roommates, employ outside help, or are having work done in your house.

This information has been provided by the Federal Trade Commission. The FTC has a lot of good information that can help you “Deter, Detect and Defend” against identity theft.

Go to www.ftc.gov/idtheft for more information.
**Midwinter Tea**

On Thursday, February 7\textsuperscript{th}, the Friends of the Library will hold their annual midwinter tea and fundraiser in the APR from noon to 2:00. This year’s event will feature a fashion show with clothes from Talbots of Doylestown, and our six models are all from the DVC staff and faculty! There will be lots of fun raffle items to buy chances on. You could win a cruise on the Delaware, a weekend at a B&B, a beautiful painting or photograph from a talented DVC artist to name just a few of many the prizes up for grabs. Food will be provided by Bob Pierson and his talented FSM students. All proceeds benefit the library. Tickets are $20. Call Janet Klaessig at 4957 to reserve a seat.

**The Library’s new website and new web address**

You may have noticed the Library’s new website and new web address, [http://delval.edu/library](http://delval.edu/library). With our emphasis on electronic resources our site is our entryway to a large portion of our collection, so we work to make access as easy as possible. Most of the links you’ll recognize from our previous page, but we have added some new features thanks to the college’s web team. You’ll see a different photo each time you visit the site and we also have an RSS feed to the New York Times to note breaking news. RSS stands for “really simple syndication” and allows an automatic uploading of links to a specific site from another site.

If you have made the library your homepage you’ll need to change the address in the Internet Options submenu under the Tools menu in Internet Explorer. It is best viewed at 1024 x 768 pixels.

We welcome any comments or observations you might have about our new site. Please call the library at (215) 489-4957 or email us at library@delval.edu